

Implementation with LINQ Smart Start

## Change That's Good

We believe everything after the big decision to change your operational software should be as easy as possible. We deliver on that vision with LINQ Smart Start. Through decades of partnering with K-12 districts, we've developed an implementation experience that's second-to-none. Supported by our team of experts and always-on training and learning resources, you'll have everything you need to keep the implementation process moving and ensure that your team gets the most from your new LINQ solution.



# **Experience Matters**

### **Implementation Consultants**

Every year our experts at LINQ perform hundreds of successful go-lives. With this comes a wealth of knowledge and information around what works best for our district partners.

LINQ Smart Start delivers an implementation experience informed by:

- An in-depth understanding of K-12 nutrition regulations, compliance, and technology
- A combined 100+ years of direct school nutrition experience, including several former district nutrition leaders who have been in your shoes
- An additional 65 years of direct K-12 operations and implementations experience

Your dedicated LINQ Implementation Consultant guides you through every step of the process. They'll prepare your Subject Matter Experts for management and use of LINQ software. Using a "train the trainer" approach, they ensure your experts have what they need to share in-depth knowledge of the LINQ School Nutrition Suite.



#### **Project Management**

Districts with over 20,000 students have an experienced Project Manager assigned as well. Responsible for managing communications, resources, and progress, your Project Manager also proactively identifies issues and helps mitigate risk along the way.



#### **Delivering Value**

The Services team provides value through:

- A knowledgeable team with direct industry experience
- A consultative approach to problem solving
- 1:1 individualized training
- Step-by-step guides
- Robust training materials
- Recorded trainings & webinars
- Technical consultant resources
- · Optional onsite training for a fee



#### After Your Go-Live Date

Further value is delivered post-implementation, including:

- Ongoing support and always-on digital resources
- Personalized support with your Client Success Manager (CSM)
- Unlimited access to LINQ University, our library featuring hundreds of training videos and resources

Here is what our customers have to say about us:

"Implementation went very well, with no trouble at all. Having implemented new software a couple of times in my career, this was probably the easiest, especially considering we are using most of the modules available."

Fairfield ISD, Texas

With LINQ Smart Start, you get the people and resources your team needs to keep the implementation process moving and get the most from your LINQ solution.