



Phone Scripts

The **LINQ Connect® Phone Message Scripts** are ready-to-use messages your school can use to keep families informed about school payments.

These messages are short, friendly, and easy to understand—perfect for **automated calls, voice messages, or robocalls**. Use them to reach out to families at key moments during the school year.

When to Send These Messages:

Use these phone messages for:

- Back-to-school or registration season
 - Fee collection deadlines
 - Meal account reminders
 - New app feature announcements
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What to Include in Your Message:

- Your school or district name
 - What families can use LINQ Connect to pay for (meals, trips, activities, etc.)
 - How to download the app or visit www.linqconnect.com
 - Key features like Auto Pay and notifications
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Bonus: Help Minimize Unpaid Meal Debt

Clear, proactive phone messages help families understand how and where to pay—encouraging regular account funding and helping reduce unpaid meal debt across your schools.

Phone Script #1

Getting Started with LINQ Connect

Hi, this is *[Your Name]* from *[School/District Name]*.

I'm calling to let you know that we use LINQ Connect for all school-related payments—like meals, field trips, and activities.

You can download the app from your phone's app store and register in just a few minutes. It's fast, secure, and makes payments easy.

Need help? Visit linqconnect.com or call 844-467-4700.

Phone Script #2

Welcome + Registration Reminder

Hi, this is *[Your Name]* from *[School/District Name]*.

Just checking in to make sure you've set up your LINQ Connect account.

It's the easiest way to pay for school meals, field trips, and more. Just download the app and click "Register."

If you need help, you can visit linqconnect.com or call support at 844-467-4700.

Phone Script #3

Promote Auto Pay & Notifications

Hi, this is *[Your Name]* from *[School/District Name]*.

If you're using LINQ Connect, you can make things even easier by turning on Auto Pay and notifications in the app.

It helps you stay ahead of low balances and makes sure your student never misses a meal or activity.

Need help updating your settings? Visit linqconnect.com.

Phone Script #4

Highlight Non-Meal Uses

Hi, this is *[Your Name]* from *[School/District Name]*.

I'm calling with a quick reminder that LINQ Connect isn't just for lunch! You can also pay for field trips, yearbooks, and after-school activities right in the app.

We set it up as one place for all your school payments. Log in today or download the app to check it out.